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Wednesday, January 16, 2013

Mr. Donald Fleming
Coach, Formateur, Conférencier
LMI Canada Inc.
1041 Auguste-Descarries
Boucherville, Qc, J4B 8R8

Re: LMI Effective Personal Productivity Program

Dear Mr. Fleming:

I would like to take this opportunity to express my gratitude and appreciation for the knowledge the LMI program has provided to me and CandereL. LMI has provided me with lifelong tools to attain set goals and their associated objectives. As I continue to stride for success and reach new milestones in life, I will always be conscientious of the requirements and processes that have been infused in me in to achieve success. This program has been a life changing experience and because of individuals like you I am happy to be in a position that places me "inches" in front of the competition!

The Effective Productivity Program has entitled me to increase my corporate productivity in many different ways. I now have an understanding on how to control and identify high payoff activities, how to manage and measure set goals to support the business, how to manage my time including being aware of what that time is worth to the organization, how to properly communicate to a specific audience or individuals and my personal favorite is properly delegating and empowering my team members to share the joys of the departments success!

Through the work with LMI Canada, I have many achievements to be proud of. Below is a short list of Personal Goals I have achieved during the program.

1. The IT Department has increased its visibility within the organization by introducing a quarterly newsletter to the company. This presents awareness of the type of services being provided to the business and addresses the required communication objective set by the department. The newsletter has also presented a new methodology for the organization to recognize the IT departments' accomplishments.
2. The IT Department is now measuring and tracking its goals. It's re-evaluating the success based on employee feedback and currently has a set goal to effectively transition employees' feedback into affirmative changes.
3. LMI has also provided the necessary tools to the IT department which has allowed us to successfully explain many business requirements and receive approval for key technical projects.

It is my pleasure to highly recommend LMI Canada's programs to anyone that is looking for the slight edge in their business and personal lives.

Sincerely,

A handwritten signature in blue ink, appearing to read "Lance LeBlanc".

Lance LeBlanc
Vice-President, Information Technology

cc: Donald Fleming, BA