



CHARTERED ACCOUNTANTS

January 30, 2013

Frank Kreze
LMI Canada Inc.
Suite 15 – 205 Matheson Blvd.
Mississauga, ON
L4Z 3E3

Dear Frank:

I would like to take this opportunity to share the results and the difference that the LMI process has made to me personally and organizationally.

The Effective Productivity Program has transformed me from a somewhat frustrated and capable person with a vague and conservative idea of his own capabilities, into an energetic person who feels that he has boundless potential.

Through the work with LMI Canada, Sloan Partners has many achievements to be proud of:

- We instituted a firm dashboard of 12 metrics which measure our performance as a firm, that is now being tracked firmwide. These metrics are the responsibility of the team members themselves, in terms of tracking and reporting.
- We have assigned responsibility for maintenance of client relationships directly to our intermediate and senior level staff.
- Both the above initiatives have strengthened cohesion within our team and have fostered an exciting work environment.

The return on investment in the form of improvement in key metrics is at least 20:1.

Personal Goals Achieved:

1. Made a firm outline and plan for the writing of a book I am authoring, that deals with the stamps and postal history of Nigeria.
2. Increased the value of inventory currently running in my e-bay store from \$63,000 to \$106,000.

I would highly recommend LMI Canada's programs and Process to anyone that is looking for an edge in their professional and personal lives.

Sincerely,

A handwritten signature in black ink, appearing to read 'Chris McFetridge', with a stylized flourish extending to the right.

Chris McFetridge, CPA, CA
Sloan Partners, LLP