



Wednesday, March 4<sup>th</sup>, 2015

Mike Bonn  
LMI Canada  
451 Bird Rd.  
Stirling, Ontario  
K0K 3E0

Dear Mike:

I would like to thank you for your time, support and encouragement over the past six months while I successfully completed the Effective Personal Productivity program.

Prior to The Effective Productivity Program, our practice was doing well. I was looking for a program that could help me take it to the next level. Mike's support has allowed me to do just that and this program has shown me how to be more organized, prioritize my time, motivate my team, set goals and reach them.

Through my work with you and the LMI Canada process, Picton Dental Centre has many achievements to be proud of:

- Practice production has increased by 10%!
- Hygiene downtime has decreased by an average of 1%!
- Accounts receivable >30 days has decreased 58%!
- **TOTAL ROI = 30:1!!!**

These are only three of my goals and accomplishments. The Effective Productivity Program has helped me reach many other business and personal goals. I would highly recommend Mike Bonn and LMI Canada's programs and process, to individuals or organizations looking to gain the slight edge and improve results.

Sincerely,

A handwritten signature in blue ink that reads "A Downey".

Amanda Downey