



The Salvation Army

Canada and Bermuda Territory
National Recycling Operations

2 Overlea Blvd.
Tel: (416) 425-6213
Fax: (416) 422-6167

www.SalvationArmy.ca

August 10, 2007

Frank Kreze

LMI Canada Inc.
205 Matheson Blvd. East, Unit 15
Mississauga, ON L4Z 3E3

Dear Frank,

I would like to take this opportunity to share my results and the difference the LMI process has made to me personally and organizationally.

The **Effective Productivity Program** gave me the courage, tools and techniques how to better achieve my goals and become successful. It gave me more confidence in delegating and empowering staff to achieve high team productivity. This course gave me an inventory of the different areas of life that are equally important and serves as a reminder of the importance of living a balanced and productive life.

Through the work with LMI Canada, I have many achievements to be proud of:

Business goals achieved include:

- Submission of financial reports is reduced from 8 days to 5 days;
- Alignment of department activities;
- Undertaking a major accounting system improvement by creating and implementing a standard chart of accounts.

Personal goals achieved include:

- Spent more quality time with my family, going home early and initiating family activities;
- Spent more time for health and fitness, taking regular exercise and relaxation;
- Spent more time for social and cultural activities, reconnected with old friends.

I would highly recommend LMI Canada's programs and process to anyone that is looking for the slight edge in there business and personal lives.

Sincerely,

A handwritten signature in blue ink that reads "Ed Laylo".

Ed Laylo

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