



To Whom It May Concern:

Bill Beattie worked with our management team facilitating the Effective Team Dynamics course. His approach to identifying areas that our team required attention and applying the tenets of the LMI model was done in a constructive way and brought great value to our team.

The results are clearly evident in vastly improved key performance indicators, and a management team that is cohesive and now has the ability to focus on tasks that bring greater efficiencies to the operation and increased performance overall.

I recommend Bill and his services to any organization that is interested in improving their results and efficacy of their managers and staff.

Regards,

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